

YOUR RESPONSIBILITIES

We are very concerned with your safety, both in your environment and the delivery of your care, treatment, and services. The more patients act as partners in their health care delivery, the greater the safety of that process becomes..

- **Provide information**

Please provide accurate and complete information about present complaints, past illnesses, hospitalization, medications, and other matters relating to your health. Report any risks you feel may be involved in your care. Report unexpected changes in your condition.

- **Ask Questions**

Please ask questions anytime you do not understand anything about your care, treatment, and services, or are confused about what you are expected to do.

- **Follow Instructions**

You must follow the care, treatment, and service plan developed for you. If you are unable to do so, please discuss this with your provider. We will make every effort to meet your

special needs and limitations. If we are unable to do so, we will discuss the consequences of alternatives with you.

- **Accept Consequences**

If you do not follow the care, treatment, and service plan provided for you, then you are responsible for the outcomes.

- **Follow Organization Policies**

Please follow established rules and regulations of the organization when you are in the health center for your safety and that of others. Also, please follow policies required for our various programs such as Sliding Fee applications, registration, etc.

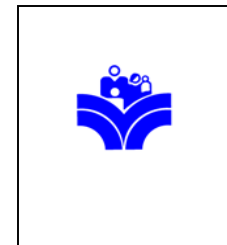
- **Show Respect and Consideration**

Please be considerate of both staff and other patient's at the health center. Kindly respect the property of the health center, staff and others.

- **Pay Your Bill**

Payment is due at the time of services. We appreciate your prompt payment of any financial obligations.

PATIENT RIGHTS AND RESPONSIBILITIES



Upper Peninsula Association
Of
Rural Health Services, Inc.
220 W. Washington St., #430
Marquette, Michigan 49855
906-228-3613

YOUR RIGHTS

The U.P. Association of Rural Health Services assures that every patient receiving care at these health centers shall have the following rights:

- To a reasonable response to your requests for treatment within the scope of the health center's mission, capacity and regulations.
- To considerate and respectful care.
- To confidential treatment, with the right to approve or prohibit the release of any disclosures or records except when release is required by law.
- To information about your diagnosis, treatment and prognosis for the purpose of helping you make informed decisions regarding your care.
- To access any information contained in your medical record.
- To participate in decisions about the intensity and scope of your treatment, within the limits of the health center's mission and applicable laws.
- To health care that takes into consideration your psychosocial, spiritual and cultural values.
- To accept medical care, or to refuse treatment, to the extent permitted by law. You also have the right to be informed of the medical consequences of refusing treatment.
- To participate in consideration of ethical issues that rise
- Your guardian, next of kin, or legally authorized responsible person can exercise your rights for you if you have been medically or legally determined to be unable to participate yourself
- To be informed of any research or experimentation that could affect your care. You may then decide whether or not you want to participate in it.
- To be made aware of advanced directive, and to know how this organization will respond to such advance directives.

If you have any further questions or concerns about your rights, please contact the clinic manager.